

When I have questions or issues with technology, the first person I ask is one of our math teachers, Patrick Primer. He is quite knowledgeable with technology. More often than not, he is able to resolve my issue. Usually, it is something minor. For example, the issue might be that something is not set correctly.

If Patrick is unable to answer my question, the next person I turn to is Dawn Hernandez. She was our technology/computer teacher for the past 10 years (the time our school has been in existence.) She is currently our new Vice Principal. She is extremely knowledgeable with technology. It is technically not her “job” to deal with technology, but, because everyone knows her experience, we tend to ask her. Also, because it is her personality to help, she is always willing.

If and when Dawn is unable to assist me, at our district level, J.R. Rea is the next person to turn to for help. He is in charge of all the technology for the district. He seems to handle the “big” issues.

We also do have to place a work order for J.R.’s assistance.